

## QUESTIONS AND ANSWERS

1. I noticed that both the bids is asking for Qty 340 Canon and Fujitsu scanners, is this a comparison and then the court will decide which? **Yes.**
2. Or will both be purchased? **No, only one of the quantity 340 scanners will be purchased.**
3. Will this be a one time shipment or a roll out? **Entire order must be delivered in full by June 28, 2019.**
4. For delivery location, does it have a loading dock? Is delivery to dock acceptable? **No loading dock is available. Delivery company must be able to unload pallets from delivery truck.**
5. May a bidder submit more than one bid? **Yes.**
6. If so, should the separate bids be marked in any special way, e.g. Option 1, Option 2, etc.? **Yes; Option 1, Option 2, etc. is fine.**
7. If bidder does not have a sales certificate with the state of California, but collects all sales taxes and pays these to the state through its distributor, will this be acceptable as meeting the requirement set forth in section 8.1.6 (i) of the RFP? **No, “The Bidder must submit with its bid, for itself and each of its affiliates that make sales for delivery into California, a copy of either (i) a California seller's permit issued under Revenue and Taxation Code section 6066 et seq. or (ii) a certificate of registration issued under Revenue and Taxation Code section 6226.”**
8. Your question #1 answered my question that you will choose 1 of the choices not necessary the Fujitsu correct? **Welcome. Correct.**
9. Exhibit\_B\_-\_Cost\_Worksheet\_V4: has a duplicated table would you like us to fill out both with the same information? **We are amending the worksheet to clarify that the Court is considering two options. Please visit <https://caleprocure.ca.gov/pages/Events-BS3/event-search.aspx> and <http://www.sb-court.org/GeneralInfo/RequestforBid.aspx> later today for the latest version.**
10. Is the Superior Court of California, County of San Bernardino Tax exempt? **The Court pays sales tax.**
11. Canon DR-G2110 has two configuration (1) TAA Compliant with USB 3.1 & Ethernet (2) USB only; which configurations would you like us to quote? **USB only device.**
12. Would you please modify section 2.1 of the RFP to include the EPSON Scanner models DS-870 and DS-970. **No, Bidders may quote any scanner that meets the specifications of the scanners already listed.**

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13. What is the minimum warranty coverage the Court expects to scanners to have included in the price? **Manufacturer's warranty.**
14. What is the preferred warranty coverage the Court expects to scanners to have included in the price? **Bidder's may quote an optional extended warranty, separate from the cost of the scanner. Extended warranties are generally 1-3 years.**
15. Must the proposed scanner be Twain compatible? **Yes**  
Must the proposed scanner be ISYS compatible? **No, unfamiliar with ISYS. Yes if ISIS was misspelled.**
16. If the Court is not willing to change the statement above will the Court accept a TWAIN compliant brand and/or model number that meets or exceeds the specifications of the Canon DR-G2110 Scanner and Canon DR-M260 Scanner? **N/A, statement has already been amended.**
17. How many pages on average are typically scanned in batches? **We do not track.**
18. How many pages on average are scanned per day? **We do not track.**
19. Is there a certain window of time in which work needs to be scanned? **Work is scanned typically between the hours of 7am-5pm.**
20. Will the Court consider a sheet feeder with advanced technology that automatically adjusts for paper within a batch in a matter of seconds?
21. Is a 500 sheet feeder a mandatory requirement because it's a Canon specification or will the Court consider a 300 sheet feeder? **Any proposed scanner must meet the specifications of the listed scanners.**
22. There is a 15% *reduction* in scanning speed on the Canon DR-M260 when the resolution is increased from 200 dpi to 300 dpi (industry standard for archival documents). Will this be considered when evaluating scanner models from other manufacturers? **This would be considered as we scan using 300DPI. The 15% reduction is not an issue as these devices are used for scanning smaller jobs.**
23. Is barcode reading functionality a required minimum standard specification? **Yes.**
24. There are three methods of scanning into Odyssey Case Manager as outlined below. Are all three methods currently being utilized? **Yes.**
  - **Interactive Scanning:** This method would require a court user to scan each document to an event as it was received. This is sometimes described as the "docket before scan" approach.
  - **Event Bar Code Scanning:** This method would require a user to add an event to a case and then place a small barcode on the first page of the document. A

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number of documents can then be scanned in batch and the images will automatically attach to events on cases.

**Batch Scanning:** This method would require bar codes to be used as document separators, which would identify the document type, document security, and document workflow when scanned into the system. This is also known as the “scan then docket” approach.

25. Are documents always scanned into Odyssey’s CMS as a “.tif” image? **Yes.**
26. Can the Court please confirm that the Odyssey CMS currently supports an industry standard Twain driver interface for scanning? **Yes. The interface used is the one that is installed with the driver.**
27. Is there a unique scanning interface above and beyond the TWAIN interface that would preclude other manufacturers from responding with scanners that have specifications that meet or exceed the Canon specifications? **No; however other manufacture’s scanners might not be compatible with Odyssey. Testing would need to be done, and we would need to verify with Tyler that any substitute will be compatible.**
28. Please change the following statement in Section 2.0, 2.2 “The Court may require a sample of each scanner to demonstrate functionality with the same as above” to “The Court may require a sample scanner if the brand and/or model number are not the same as above.” **IFB 19-36 Scanners was amended. Please visit <https://caleprocure.ca.gov/pages/Events-BS3/event-search.aspx> and <http://www.sb-court.org/GeneralInfo/RequestforBid.aspx> for the latest version of the IFB documents.**
29. Please change the requirement for the sheet feeder (specification for the DR-G2110) to a minimum of 300 sheets. **We are unable to change the manufacturer’s specifications.**